



Shipping Policy

Optivon ships to the 48 contiguous US states.

To use Optivon Services, You may need to purchase phones, headsets, or other equipment (collectively, "Equipment"). All Equipment shipments are F.O.B. Optivon's shipping distributor facility. Optivon's liability for delivery shall cease, and title and risk of loss or damage related to such Equipment (if applicable) shall pass to You upon delivery to the shipping carrier.

You are responsible for all return shipping charges for any hardware returned to Optivon for any reason, including situations in which hardware is covered under warranty. If You have purchased any hardware from us or we have otherwise provided You with any hardware and Your Account is terminated for any reason after the end of any free-trial period and prior to the end of Your first year of service, You hereby authorize us to immediately bill your credit card the appropriate equipment return fees, as set forth in the Service Order or terms of service.